



Care Quality Commission  
CQC South West  
Citygate  
Gallowgate  
Newcastle upon Tyne  
NE1 4PA

Telephone: 03000 616161  
Fax: 03000 616172

Carole Burgoyne  
Director of Community Services  
Plymouth City Council  
Windsor House, Tavistock Road  
Derriford Plymouth PL6 5UF

25<sup>th</sup> November 2010

**Annual Performance Assessment of Adult Social Care for Plymouth City council 2009/10: Performance grading**

Dear Carole

Following our letter of 4th October, I am writing to confirm your adult social care performance grading.

The performance grading for your council is as follows:

Delivery of outcomes: **Performing Well**

The performance grading and underlying judgements will be published today. The Assessment of Performance report for your council will also be available on the CQC website <http://www.cqc.org.uk/findcareservices.cfm>

Yours sincerely

Ian Biggs  
Regional Director  
Care Quality Commission